



**TERRI HOLLINGSWORTH**  
**Pulaski County Circuit**  
**and County Clerk**

**April 8, 2025**

Ternesha Womack  
[twomack@pulaskiclerkar.gov](mailto:twomack@pulaskiclerkar.gov)  
(501) 340-6682 office (501) 515-1495 mobile

**FOR IMMEDIATE RELEASE**

***Pulaski County Clerk's Office fully recovers from cybersecurity incident***

(PULASKI COUNTY, AR) — On January 16, 2025, the Pulaski County Clerk's Office completely shut down due to a cybersecurity incident. This affected our ability to issue marriage licenses, process voter registration applications, and receive real estate-related documents, significantly limiting our daily operations.

After spending a significant amount of time restoring normal operations in the office and enlisting help from a team of IT experts at Heartland Business Systems to perform a full evaluation of the event, the clerk's office would like to make a statement.

*"I am happy to report that no personal data from my office was compromised," said Pulaski County Circuit and County Clerk Terri Hollingsworth. "The IT department in my office acted swiftly, which prevented any malicious acts. We were able to get a large part of our servers restored within the first seven days of the incident."*

In response to the recent incident, we have implemented extensive security measures. We have invested in a robust anti-phishing system that will effectively protect against and isolate any future occurrences.

We've also continued to train our staff to be mindful of suspicious emails and how to identify them. Additionally, our email addresses have changed from ".com" to ".gov." to protect government entities such as us. We understand the importance of safeguarding personal data and will continue to prioritize security measures to maintain that trust.

To our constituents, such as the title companies, mortgage companies, attorneys, and anyone in the public, we thank you for your support and understanding.



**TERRI HOLLINGSWORTH**  
**Pulaski County Circuit**  
**and County Clerk**

*“My advice to other government entities who have not experienced this type of event before is to make sure you have the proper security measures in place,” added Clerk Hollingsworth. “It’s not a matter of if it would happen to you, but rather when.”*

**####**